

Repair Information Sheet - To ensure timely processing, fill out the following information and include this form in the instrument container to be sent to Elcometer Inc. for service.

Billing Address and name of person to be contacted with the quote after evaluation:

Contact Name : _____ Telephone # (____) _____

Authorizer Signature: _____

Company: _____ Fax # (____) _____

Address _____ Email: _____

City: _____ State: _____ Zip: _____

PO # / Credit Card : _____ Exp: _____

Name on Card: _____

Instrument(s) being sent in:

Model: _____ S/N#: _____

Model: _____ S/N#: _____

IMPORTANT: Please make sure that when returning instruments, you include probe(s) when applicable.

Reason gauge is being sent in for repair/certification. (Describe if the instrument is failing)

A repair estimate will be provided for approval. Repairs will not be started until approval and a method of payment has been received. **Customer is responsible for all return shipping charges.**

Minimum charge for Non-Warranty Repair service: \$50.00 USD

EXPEDITED SERVICE FEE: \$100.00 for the first 2 instruments, \$50 Each Additional.

REQUESTED? ☐

Shipping Address:

Company: _____ Attn: _____

Address: _____ City: _____ State: _____ Zip: _____

*Due to the complexity for testing temperature gauges, please allow minimum of 10 business days.

**Expedited Service Fee is in addition to certification or repair charges. This service is not available for all gauges. Please contact Elcometer Lab for further information on same day services.

Tel: (248)650-0500 / Fax: (248)650-0501.

Email: repairs@elcometerusa.com

Web: <http://www.elcometerusa.com>



Indicate Level of Service Requested.

Inspection Certificate with results data ☐	Calibration Certificate "with uncertainty data" ☐	Repair only, No Certificate ☐
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Certain levels of Service are not available for all instruments, please call ahead for additional information.

The below list is a general informational price list for some of the more common instruments and is not all-inclusive:

Calibration with Measurement Uncertainties	
Surface Profile & Coating Thickness (excludes 355)	\$225
106 Adhesion Tester, Holiday Detectors (excludes 280), Gloss Meter (gauge only)	\$250
506, 510 Adhesion Tester, 355 Coating Thickness Gauge	\$300
*All other gauges please contact the Lab for pricing	
Inspection with Data	
Surface Profile & Coating Thickness	\$125
Adhesion Testers (excludes 108), Holiday Detectors (exclude 280), Gloss Meter (gauge only)	\$175
Dewpoint Meter	\$175
Oven Loggers	\$195
*measurement uncertainty not offered for temperature gauges	
<i>NOTE: Customer to email requested calibration interval if required to be added to the calibration certificate. Per ISO 17025:2017 Clause 7.8.4.3 "A calibration certificate or calibration label shall not contain the calibration interval except where agreed with customer".</i>	

Send instruments and this form to:

Elcometer Inc.

Attn: Certification AND/OR Repairs

6900 Miller Drive

Warren, MI 48092

****Return shipping charges apply. UPS and FEDEX only.***

UPS Acct: _____ **FEDEX Acct:** _____

Ground ☐ 2 Day ☐ 3day/Saver ☐ Overnight ☐